



NOTICE OF PATIENT FINANCIAL RESPONSIBILITY

Thank you for choosing the Polaris Surgery Center for your surgical needs.

We would like to take this opportunity to explain the billing process for your surgical visit with us.

On your behalf we will bill your insurance carrier for the use of our facility. You will also receive charges from your surgeon, anesthesiologist and any additional services such as labs, pathology and/or Home Reach DME's such as crutches, slings and polar packs as ordered by your surgeon if not purchased prior to your visit.

You are responsible for any co-pays, deductibles and coinsurances as well as any non-covered services by your insurance carrier. We will be happy to assist you in determining your benefits; however it is ultimately your responsibility for knowing what is covered under your individual plan.

You are expected to make payment arrangements prior to your surgery.

The terms will be for balances under \$1,000 90 days to be paid in full. Balances over \$1,000 are to be paid off within 180 days. If you cannot pay off your balance within this time frame, please contact the Business Office Manager to negotiate a payment plan, 614-232-6500.

To help you with this we offer the following payment options.

- 1) Payment in full on the date of surgery. We accept Visa, Master Card, Discover or personal check.
- 2) EPay – This allows for automatic withdraws from your checking account or an automatic charge to your credit card each month on a given date as designated by you.
- 3) Care Credit – This allows you to finance your balance with us at no interest to you for up to 12 months. This option does require that you complete and on-line application at www.carecredit.com.

Once we have received payment from your insurance company you will receive a statement reflecting your updated balance after any payments we have received.

If you have chosen EPay they will be notified of the revised balance and your payment arrangements will be adjusted accordingly. You may check your balance online.

If you opt to use Care Credit you will need to contact us authorizing an additional charge to your account.

We also accept payments by phone or on-line at www.polarissurgery.com and click on make a payment.

In the event of an overpayment a refund will be issued to you immediately.

If you should have questions regarding these arrangements or your bill please feel free to call us at 614-232-6500 or you may e-mail us at BusinessOffice@polarissurgery.com.